



STAR Micronics GmbH

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After-sales service for “STAR” CNC Swiss type automatic lathe

valid from 1. March 2023

We will charge the following amounts for after-sales services carried out by our service engineer:

Service preparation:	99,00	€/ once
Travel time:	99,00	€/ hour
Working time:	99,00	€/ hour

per diem rate:

Employment of several days' duration		70,00	€/ day
Employment of one-day duration	up to 4 hours	35,00	€/ day
	more than 4 hours	70,00	€/ day

Travel expenses for the travel by car 0,70 €/ km

Travel expenses for the travel by aircraft according to expense voucher

Hotel accommodation according to expense voucher

For after-sales service concerning the CNC control unit carried out by **FANUC** please call your local FANUC office

For after-sales service concerning the CNC control unit carried out by **YASKAWA** please call your local YASKAWA office

For after-sales service concerning the CNC control unit carried out by **SIEMENS** please call your local SIEMENS office

The above-mentioned prices for after-sales services are indeed only valid for services rendered after expiry of the guarantee period or for careless and self-inflicted troubles

Terms of payment for spare parts and after-sales services: 14 days net

You accept the above-mentioned conditions by placing a service order either by phone, fax or by letter.

